

FAQ

What are On The Side Pots made from?

On The Side Pots are comprised of a lightweight fiberglass shell which is then finished to give a solid raw concrete feel. All pots are hand painted in our Melbourne Studio - line work and symmetry cannot be guaranteed. This is how we like it! Every pot has its own character and story! On The Side will not be held responsible for any imperfections or variations.

Can I use the pot outdoors?

On The Side pots are suitable for indoor and outdoor use.

Please Note: All Metallic Painted Pots (Gold and Copper) are recommended for indoor use only. Direct sunlight and rain will dull/tarnish the finish of the paint if left exposed for extended periods.

Are you able to do Custom Designs/Colours?

Yes - We are able to discuss custom designs and colours with you for those special projects! Please contact us at onthesidemelb@gmail.com for further info. Custom orders are unable to be cancelled once production has commenced. Payment in full is required prior to production. We are unable to accept any change of mind returns on custom orders unless deemed faulty/damaged.